

## Record year for travel



**LAST** year London's transport network carried record numbers of passengers, with the Tube being more reliable than at any point in its 150-year history.

Figures from Transport for London's (TfL's) 2012/13 Annual Report also show high levels of customer satisfaction, with all services seeing improved or consistent scores.

TfL's rail operations now account for around half of all daily UK rail journeys, and the capital's buses continue to carry passenger numbers at levels not witnessed since the 1950s.

Mayor of London Boris Johnson said: 'London's transport system is carrying more people, more reliably, safely and efficiently than at any point in history. We are also delivering impressively on one of the biggest investment programmes being undertaken anywhere on the planet.'

Last year TfL continued its programme of improvements, this included:

- The Victoria line upgrade, with 33 trains per hour at the busiest times
- Completion of London Overground extension from Clapham Junction to Surrey Quays
- New Northern line signalling installed between West Finchley and High Barnet ahead of improvements to the whole line next year
- Farringdon station made step-free with five new lifts and a spacious new ticket hall
- First of the cleaner, greener New Bus for London vehicles introduced
- Opening of Emirates Airline, offering cable car services between North Greenwich and Royal Docks

## Transport at a glance

### Crossrail bidders named

FOUR companies have been shortlisted to bid to run Crossrail services – Arriva Crossrail, Keolis/Go Ahead, MTR Corporation (Crossrail) and National Express Group.

When Crossrail opens in 2018 the route will pass through 37 stations from Maidenhead and Heathrow in the west, below

central London to Shenfield and Abbey Wood in the east.

The operator will be appointed at the end of next year. Crossrail services will be let as a concession by Transport for London, similar to the Overground, which is one of the most reliable railways in the UK.

### Tottenham High Road

**THE A10 Tottenham High Road will return to two-way traffic on Sunday, as part of the first phase of the Tottenham Hale Gyratory removal scheme.**

**The move will improve traffic flow and help reduce traffic levels along Broad Lane and**

**Monument Way.**

**The work forms part of Transport for London's wider £34million regeneration scheme. As well as removing the gyratory, the Tottenham Hale bus station will be expanded and a new public space will be created.**

### Flying the flag with Pride



TRANSPORT for London (TfL) will be flying the rainbow flag over its central London offices this weekend in celebration of London LGBT (Lesbian, Gay, Bisexual and Transgender) Pride 2013.

Martyn Loukes, chair of TfL's LGBT Network said: 'This is an historic event and shows our commitment to LGBT staff, their

families and our customers too.'

TfL will feature in the main Pride parade on Saturday with an open top bus. A short film will also be shown on the main stage celebrating the work of TfL's lesbian and gay staff.

■ To plan your journey to Pride, go to [tfl.gov.uk/journeyplanner](http://tfl.gov.uk/journeyplanner)

## London travel advice: plan your journey now



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**London Travelwatch**

London's transport watchdog  
call 020 3176 2999, or visit  
[www.londontravelwatch.org.uk](http://www.londontravelwatch.org.uk)

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See [tfl.gov.uk/terms](http://tfl.gov.uk/terms) for details.



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