

# Keeping London safe



**Social distancing in the city:** Everyone should ensure they keep two metres apart

**SEE IT. SAY IT. SORTED.**

**Are they avoiding staff and police?**

Please report any unattended items or suspicious activity to a member of staff immediately

We'll sort it.

In an emergency always call 999

## TFL SETS OUT TRAVEL SUPPORT FOR NEXT STAGE OF CORONAVIRUS RESTRICTIONS

AS London prepares for the second phase of the coronavirus lockdown, TfL has set out an initial plan to support this and help Londoners who need to travel to do so safely and sustainably, which will require significant changes to the way people travel in the capital.

TfL is working to safely and gradually build up service levels to where they were before the pandemic and will return the number of buses and trains running to as close to 100 per cent as soon as possible.

Working with staff and the trade unions, TfL intends to increase service levels to around 85 per cent on the bus network, at least 70 per cent on the Tube and London Overground (in line with national rail services), 80 per cent on the DLR and an increased service on TfL Rail by Monday May 18.

London Underground is aiming to restore the Circle line and to re-open some of the 37 stations that have been closed for several weeks. However, some stations will remain closed so that staff can be deployed to help manage any congestion at busier stations. Some stations with lift-only access may need to remain closed as social distancing is not possible.

### A NEW NORMAL

This does not mean a return to the transport network that existed before the crisis. The requirement to maintain a two-metre social distancing means that TfL will only be able to carry around 13-15 per cent of the normal number of passengers on the network even when 100 per cent of services are operating once again over time.

Everyone is being asked to stay home as much as they can, work from home if possible, maintain social distancing of two metres where achievable and wash hands regularly. Londoners are asked to consider if their journey is necessary before travelling, and to think about the times, routes and ways they travel so that everyone

has more space to stay safe. This will ensure the transport network can keep running safely for those who have no alternative means of making their journey.

### WORKING TOGETHER

Mayor Sadiq Khan said: 'We will all have to continue playing our part in reducing demand on services by working from home if we possibly can. Please avoid public transport wherever possible. I urge all Londoners to rethink the way they travel.'

'Please avoid peak times, wear a non-medical covering over your nose and mouth and carry a hand sanitizer. By rapidly rolling out more space for walking and cycling through our London Streetspace plan we are enabling many more journeys to be made through these sustainable means which is crucial

to our city's recovery.'

TfL is introducing a range of further measures. Hand sanitiser points will start to be introduced across the transport network over the coming weeks, with points to be installed at every Tube and TfL rail station. They will also be installed in all bus stations and at Victoria Coach Station, and at TfL River Piers, the Woolwich Ferry, Emirates Air Line and at all London Overground and DLR stations where it's safe and secure to do so. The rigorous cleaning regime for buses, trains and stations will continue.

All taxi and private hire companies and drivers are being asked by TfL to put protective measures in place including ensuring face coverings are worn by drivers.

For the latest travel advice and information, visit [tfl.gov.uk](http://tfl.gov.uk)



**Cycling and walking:** More space provided on roads to encourage this

**For more articles and to keep up to date with TfL announcements, visit [tfl.gov.uk](http://tfl.gov.uk)**

## London travel advice: plan your journey now

 Check your travel  
[tfl.gov.uk/travel-tools](http://tfl.gov.uk/travel-tools)

 24 hour travel information  
**0343 222 1234\***

\*Service and network charges apply. See [tfl.gov.uk/terms](http://tfl.gov.uk/terms) for details.

**London Travelwatch**  
London's transport watchdog  
call 020 3176 2999, or visit  
[www.londontravelwatch.org.uk](http://www.londontravelwatch.org.uk)

 Newspapers left on the Tube can jam doors and cause delays to your journey. Take your newspaper with you or put it in a recycling bin.

The views expressed are those of TfL only and are not those of Metro.