



**Cover up:** Face coverings are mandatory while travelling on the transport network

# Ready when you are

## LONDON'S TRANSPORT NETWORK IS READY FOR CUSTOMERS AS LOCKDOWN EASES

AS the latest easing of the Government lockdown comes into effect today, TfL is ready to help Londoners make the most of everything the capital has to offer.

A near-normal service is running across the public transport network, and a wide range of active travel options are available, including Santander Cycles and protected cycling and walking routes, especially in central London and the West End.

TfL's enhanced cleaning regime continues to ensure the network is cleaner than ever, with trains, trams, buses and stations being regularly cleaned with hospital-grade cleaning substances.

Independent testing by Imperial College London has been carried out monthly since September and has found no traces of coronavirus on the transport network.

More than 1,000 hand sanitising points for public use are installed across the network, and 200 UV light devices are continually sanitising escalator handrails.

The transport network is also well ventilated, with train and bus doors opening frequently to ensure a regular exchange of air, while the constant movement of trains draws

fresh air into the system. Bus windows have also been propped open to keep the air flowing freely.

### HERE TO SERVE

TfL is running a full bus network of around 8,000 buses every day. From today, most seats on buses can be used, although rear-facing seats in bays will be blocked off to reduce the risk of transmission.

TfL Travel Ambassadors in magenta tabards will be on hand at key locations to welcome people back to the transport network and to help customers travel safely.

One-way systems and extensive signage on trains, trams, buses and stations will also help maintain social distancing.

TfL is encouraging customers to make journeys at quieter times to help spread demand across the day. These are currently between 8.15am and 4pm and after 5.30pm during the week, and before midday and after 6pm at weekends.

The introduction of new May rail timetables will see some minor changes to train times on TfL Rail, London Overground and Bakerloo line services, and customers are advised to check their journey details before they travel.

Andy Byford, London's Transport Commissioner, said: 'Like many, I cannot wait to meet friends and family in London's pubs and restaurants, or to head to a stadium or theatre to experience live entertainment with others. These are some of the things that make London great, and our public transport enables everyone to experience them.'

'We are looking forward to welcoming customers back to our network and are operating near-normal levels of service to support social distancing.'

### SAFE FOR ALL

Face coverings must continue to be worn over the mouth and nose in stations, on platforms and for the full duration of a journey, unless an exemption applies.

While compliance levels continue to be high, TfL's enforcement officers, as well as both the Metropolitan Police and British Transport Police, will be on hand to stop people without exemptions from using public transport until they put on a face covering.

To plan your journey, including downloading the TfL Go travel app, visit [tfl.gov.uk/travel-tools](https://tfl.gov.uk/travel-tools)

**SEE IT.  
SAY IT.  
SORTED.**

**Are they avoiding  
staff and police?**

Please report any unattended items or suspicious activity to a member of staff immediately

We'll sort it.

In an emergency always call 999



**Clean machine:** Hospital-grade cleaning substances are being used on trains, trams, buses and in stations

**For more articles and to keep up to date with TfL announcements, visit [tfl.gov.uk](https://tfl.gov.uk)**

## London travel advice: plan your journey now

 Check your travel  
[tfl.gov.uk/travel-tools](https://tfl.gov.uk/travel-tools)

 24 hour travel information  
**0343 222 1234\***

\*Service and network charges apply. See [tfl.gov.uk/terms](https://tfl.gov.uk/terms) for details.

**London Travelwatch**  
London's transport watchdog  
call 020 3176 2999, or visit  
[www.londontravelwatch.org.uk](https://www.londontravelwatch.org.uk)



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