



**Covered up:** Face coverings must still be worn while travelling on public transport

# Keep it covered

## TRAVEL GUIDANCE FOR CUSTOMERS USING PUBLIC TRANSPORT, AS LOCKDOWN RESTRICTIONS ARE EASED IN THE CAPITAL

WITH the latest lifting of lockdown restrictions today, TfL is reminding customers that they must continue to wear a face covering over their nose and mouth while travelling, unless they are exempt.

This includes while in a station or travelling on the Tube, buses, trams, DLR, London Overground and TfL Rail. TfL expects and recommends drivers and passengers in taxis and private hire vehicles in London to wear face coverings.

### KEEPING EVERYONE SAFE

Research from YouGov suggests face coverings play a vital role in giving people confidence to use transport, with 68 per cent of people supporting the policy to keep them as a requirement. Research by TfL shows 86 per cent of customers say they are wearing a face covering for their full journey on public transport.

TfL's enforcement officers, whose job it is to keep customers and colleagues safe, will continue to run targeted operations and may refuse entry to anyone not wearing a face covering, or ask them to leave the network. They will be supported by the Metropolitan Police and British Transport Police.

Frontline TfL staff, including those at gate lines and bus drivers, will remind customers that face coverings are a requirement. TfL does not tolerate any abuse of its staff and any such behaviour will result in prosecution.

Andy Byford, London's transport commissioner, said: 'I would like to thank the vast majority of people using our services, who have followed the rules and helped control the virus and keep each other, and our staff, safe.'

'I urge everyone to continue to follow the advice and requirements, including to wear face coverings while travelling on our network, so that we can continue to build confidence, and get back to the many wonderful things about London that we have missed during the pandemic.'



**Keep them on:** Wear your face covering for the duration of your journey

### READY WHEN YOU ARE

A near-normal service continues to run across the transport network, and there are plenty of active travel options, including Santander Cycles, as well as a series of protected cycling and walking routes in the capital, especially in central London and the West End.

Customers should make journeys at quieter times. These are between 8.15am and 4pm and after 5.30pm in the week, and before midday and after 6pm at weekends.

If traveling to and from reopened night venues, customers are reminded that Night Tube services are not yet operating, but TfL continues to operate a comprehensive Night Bus service, comprising more than 100 routes, which is running between 11pm and 6am. Tube services continue to run from around 5.30am until around 1am. Those travelling at night are advised to plan their journey using TfL's travel tools.

### EXTRA MEASURES

TfL has introduced a wide range of additional measures, including using hospital-grade cleaning

substances across the network. Independent testing has been carried out monthly since September 2020, with no traces of coronavirus being found on the public transport network. More than 1,000 hand sanitising points are available, while 200 UV light devices are continually sanitising escalator handrails.

Ventilation has been improved to reduce virus transmission, with buses modified to keep windows propped open, and fitted with air extraction and ventilation systems. Train and bus doors opening frequently ensures a regular exchange of air across the public transport network.

More people are now travelling more often again, with Tube ridership at around 40 to 45 per cent of pre-pandemic levels and bus ridership at around 60 to 65 per cent. Confidence in travel has also risen, with 76 per cent of people who have travelled in the last seven days saying they were confident in doing so.

To plan your journey, including downloading the TfL Go travel app, visit [tfl.gov.uk/travel-tools](https://tfl.gov.uk/travel-tools)

**SEE IT.  
SAY IT.  
SORTED.**

**Have they left a bag unattended?**

Please report any unattended items or suspicious activity to a member of staff immediately

We'll sort it.

In an emergency always call 999

**For more articles and to keep up to date with TfL announcements, visit [tfl.gov.uk](https://tfl.gov.uk)**


## London travel advice: plan your journey now

 Check your travel  
[tfl.gov.uk/travel-tools](https://tfl.gov.uk/travel-tools)

 24 hour travel information  
**0343 222 1234\***

\*Service and network charges apply. See [tfl.gov.uk/terms](https://tfl.gov.uk/terms) for details.

**London Travelwatch**  
London's transport watchdog  
call 020 3176 2999, or visit  
[www.londontravelwatch.org.uk](https://www.londontravelwatch.org.uk)

 Newspapers left on the Tube can jam doors and cause delays to your journey. Take your newspaper with you or put it in a recycling bin.