

Making London smarter



Connecting the capital: Customers using their phones in a tunnel on the Jubilee line

CUSTOMERS ARE SET TO BENEFIT FROM HIGH-SPEED MOBILE COVERAGE ON TUBE

ACCESS to high-speed mobile connectivity on the transport network has taken a step forward, with Vodafone and Virgin Media O2 joining the BAI Communications' (BAI) network.

Customers of Three, EE, Vodafone and Virgin Media O2 will soon be able to access high-speed 4G and 5G-ready mobile connectivity across the Tube, including within the tunnels.

BAI was awarded a 20-year concession by TfL in June last year to deliver mobile connectivity on the Underground. Once complete, passengers will be able to make calls, check the latest travel information, keep on top of their

emails, catch up on social media and live stream videos.

BAI's neutral host mobile network will also host the new Emergency Services Network, which will give first responders immediate access to life-saving data, images and information in live situations and emergencies.

IN PROGRESS

Work on delivering 4G coverage across the Tube network is already under way, following the successful transfer of the previous pilot section on the eastern end of the Jubilee line to BAI earlier this year.

The next five stations to get coverage – Bank, Oxford Circus,

Tottenham Court Road, Euston and Camden Town – will go live within the next six months.

The Mayor Sadiq Khan, said: 'Improving the capital's connectivity and digital infrastructure is central to London's economic recovery from the pandemic, so I am delighted that Vodafone and Virgin Media O2 customers will now have access to high-speed mobile coverage when travelling on the Tube.'

'I committed to Londoners that I would deliver 4G throughout the Tube network as part of my determination to build a better London for everyone – and I have no doubt that this will transform journeys for millions of passengers.'

SEE IT. SAY IT. SORTED.



Are they checking security?

Please report any unattended items or suspicious activity to a member of staff immediately

We'll sort it.

In an emergency always call 999

Advice for tram strike

TRAM drivers who are members of the ASLEF union in Trams Operations Ltd are expected to strike on Wednesday and Thursday this week.

If the strike goes ahead, there will only be a limited service between East Croydon and Wimbledon until 9pm each day.

No service is expected between East Croydon and Beckenham Junction, and Elmers End and New Addington, except the first two

services from New Addington, which depart at 4.56am and 5.11am.

Tram customers should check before they travel, allow more time for their journeys and use alternative routes when required.

Any tram services that do operate are unlikely to run after 9pm, so customers are advised to complete their journey by 8pm.

Buses in Croydon, Wimbledon, Beckenham and Addington will be busier than normal as customers

seek alternative routes. Anyone making local journeys is encouraged to walk or cycle where possible.

A normal service is expected to run tomorrow evening and on Friday morning.

For help with planning your journey, download the TfL Go app, or visit the webpage tfl.gov.uk/travel-tools. If you would like more information on the strike, visit the webpage at www.tfl.gov.uk/tram-strike

Carry water in hot weather

AS the temperature rises, TfL is reminding customers to carry water with them when travelling on London's public transport during hot weather, to help ensure everyone stays hydrated and travels safely, especially on the Tube.

If you are feeling unwell, it is advised that you contact a staff member at the next station or speak to the bus driver.

Make sure to look out for other passengers and help people off the train if they are feeling unwell.

For help with planning your journey, including downloading the real-time TfL Go app, visit the webpage at tfl.gov.uk/travel-tools



Stay cool: Carry water with you in hot weather

For more articles and to keep up to date with TfL announcements, visit tfl.gov.uk


London travel advice: plan your journey now

 Check your travel
tfl.gov.uk/travel-tools

 24 hour travel information
0343 222 1234*

*Service and network charges apply. See tfl.gov.uk/terms for details.

London Travelwatch
London's transport watchdog
call 020 3176 2999, or visit
www.londontravelwatch.org.uk

 Newspapers left on the Tube can jam doors and cause delays to your journey. Take your newspaper with you or put it in a recycling bin.

The views expressed are those of TfL only and are not those of Metro.