

Service boost for London Overground

Overground passengers are now benefiting from longer trains on popular routes.

CAPACITY has been increased by 25 per cent on the east London, west London, north London and Euston to Watford lines, offering customers better, more comfortable journeys.

Trains on these routes have been lengthened from four to five carriages as part of a £320million investment programme, to help meet the rising demand for the popular rail service. It means each train has room for an extra 170 passengers.

Continued investment has helped to improve and expand the service, with measures such as CCTV, better security, increased accessibility and staff present at every station.

TfL's director of London Overground, Mike Stubbs, said: 'Over the whole network, we now carry 176million passengers a year,

which is six times the number we carried when we took over this railway in 2007. The extra carriages that we have now introduced are enabling us to continue to provide our customers with the high quality of safe, reliable and frequent services that they need and expect.

'It is services like these that connect communities, and support new homes, jobs and economic growth across London.'

London Overground will also be able to carry more passengers on the Gospel Oak to Barking route once the line is electrified and its diesel trains are replaced with electric trains in 2018.

■ **For more information, go to tfl.gov.uk/modes/london-overground**

TfL took over suburban rail routes from Silverlink in 2007 to create London Overground. Since then, passenger numbers on the route have increased sixfold and the network has become one of the most popular anywhere in the country.



Reliability ramps up on Route 156

ROUTE 156 is set to offer a more reliable service thanks to a new bus priority scheme. The plan will enable buses to make a right turn from northbound on Queenstown Road to eastbound on Battersea Park Road.

The changes to route 156 follow a consultation last year with local residents and stakeholders in which 90 per cent of the 341 respondents either wholly or partially supported TfL's proposals.

TfL's Peter Bradley said: 'This local improvement is part of our London-wide Bus Priority Programme, which will improve reliability of buses across the capital. The Queenstown Road Bus Priority Scheme will reduce average journey times by around 1.5 minutes in each direction in the morning and evening peaks - making a real difference to our passengers.'



Compliments for caring commuters

JANUARY 24 is National Compliment Day. To celebrate, Metro Travel would like to hear about those lovely people whose small acts of kindness have brightened your daily commute.

Perhaps someone offered you their seat on the bus, helped those struggling with luggage or stayed with someone taken ill on the Tube?

Send your compliments to Metro@tfl.gov.uk by January 18 and we'll print a selection.

TfL's better behaviours campaign highlights the small things people can do to make travelling more pleasant for everyone, from moving down the carriage or offering a seat to an elderly person, to taking litter with you and turning down loud music.

■ **Find out more at tfl.gov.uk/travelbetterlondon**

For more articles and to keep up to date with TfL announcements, visit tfl.gov.uk/news

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tfl.gov.uk/socialmedia

London Travelwatch

London's transport watchdog
call 020 3176 2999, or visit
www.londontravelwatch.org.uk

*Service and network charges apply.
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