



Streetspace programme: More space provided for cyclists to navigate the city safely

Back in business

TFL TOOLKIT IS PUBLISHED TO CONTROL CORONAVIRUS AND KEEP EVERYONE SAFE AS RESTRICTIONS ARE GRADUALLY LIFTED

NEW guidance for London's businesses has been published by TfL to help ensure staff can stay safe as they consider how they will return to work.

The advice sets out how employers can play a fundamental role in controlling the virus by enabling their employees to follow the latest guidance. This includes reinforcing TfL travel advice among employees and reducing the frequency of, or retiming, deliveries and servicing trips.

TfL has a plan to help London re-open carefully, safely and sustainably. In line with Government plans to increase National Rail services, TfL is working to return Tube and bus services to normal levels as soon as possible despite some staff members being ill, shielding or self-isolating.

Around 75 per cent of Tube services and around 85 per cent of bus services are currently running. However, even if 100 per cent of services were being operated, the number of passengers would still be constrained to around 13-15 per cent of normal while the recommendation of two-metre social distancing remains.

THE ADVICE FOR WORKERS IN LONDON

Work from home: In line with Government advice, everyone who can work from home should continue to do so. Public transport should be avoided wherever possible to free up the limited space available to those who have no alternative way to travel.

Plan ahead: If you must travel, plan ahead and travel outside the busiest times, particularly first thing in the morning. You should take the most direct route and avoid busy interchanges. Peak times to avoid wherever possible are 5.45am to 8.15am and 4pm to 5.30pm.

Walk or cycle: Anyone who can is advised to walk or cycle for all or part of their journey. TfL has been

introducing a broad range of improvements in partnership with boroughs to widen footpaths and pavements as well as to provide more cycle lanes.

Stay safe: TfL is taking measures across the transport network to enable social distancing of two metres where possible. Customers are asked to wear a face covering and not to travel if they have any symptoms of the virus.

Passengers may be asked to wait to enter a station and some stations will have one-way systems. People are also requested to maintain social distancing throughout stations, for example on stairs, escalators and in lifts.

It is important that you continue to follow the Government advice on hygiene, including washing hands regularly and carrying hand sanitiser. TfL has also started putting hand sanitiser dispensers in stations and will be installing many more in the coming weeks.

Mike Brown MVO, London's transport commissioner, said: 'As national restrictions on movement are gradually relaxed and people who can't work from home begin to return to their workplaces, we are safely ramping up our services as quickly as possible.'

'But a huge transport challenge remains, with social distancing meaning that the number of people we can safely carry is significantly constrained. That's why we are working closely with the Mayor and the local boroughs to provide a huge range of new walking and cycling facilities. It's also why we and London's businesses need to work closely together, as we always do, to ensure that their employees can get around safely.'

The full guidance for businesses, including an outline of the new London Streetspace plan can be downloaded from here: content.tfl.gov.uk/briefing-for-businesses-coronavirus.pdf



Wash your hands: Sanitiser dispensers are being installed in stations

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 Check your travel
tfl.gov.uk/travel-tools

 24 hour travel information
0343 222 1234*

*Service and network charges apply. See tfl.gov.uk/terms for details.

London Travelwatch
London's transport watchdog
call 020 3176 2999, or visit
www.londontravelwatch.org.uk

 Newspapers left on the Tube can jam doors and cause delays to your journey. Take your newspaper with you or put it in a recycling bin.

The views expressed are those of TfL only and are not those of Metro.



TRAVEL OFF-PEAK TO MAKE MORE SPACE

Fewer people on the public transport network, especially during the early morning and evening peaks, will help with social distancing.

Let's make sure every journey matters
#LondonTogether

MAYOR OF LONDON  **TRANSPORT FOR LONDON**
EVERY JOURNEY MATTERS