

Check out the new illustrated river maps featured in the waiting rooms at TfL's Bankside and Westminster piers. They show how many of London's top sights and attractions can be reached by river boat.

London boroughs reach accessible bus stop milestone

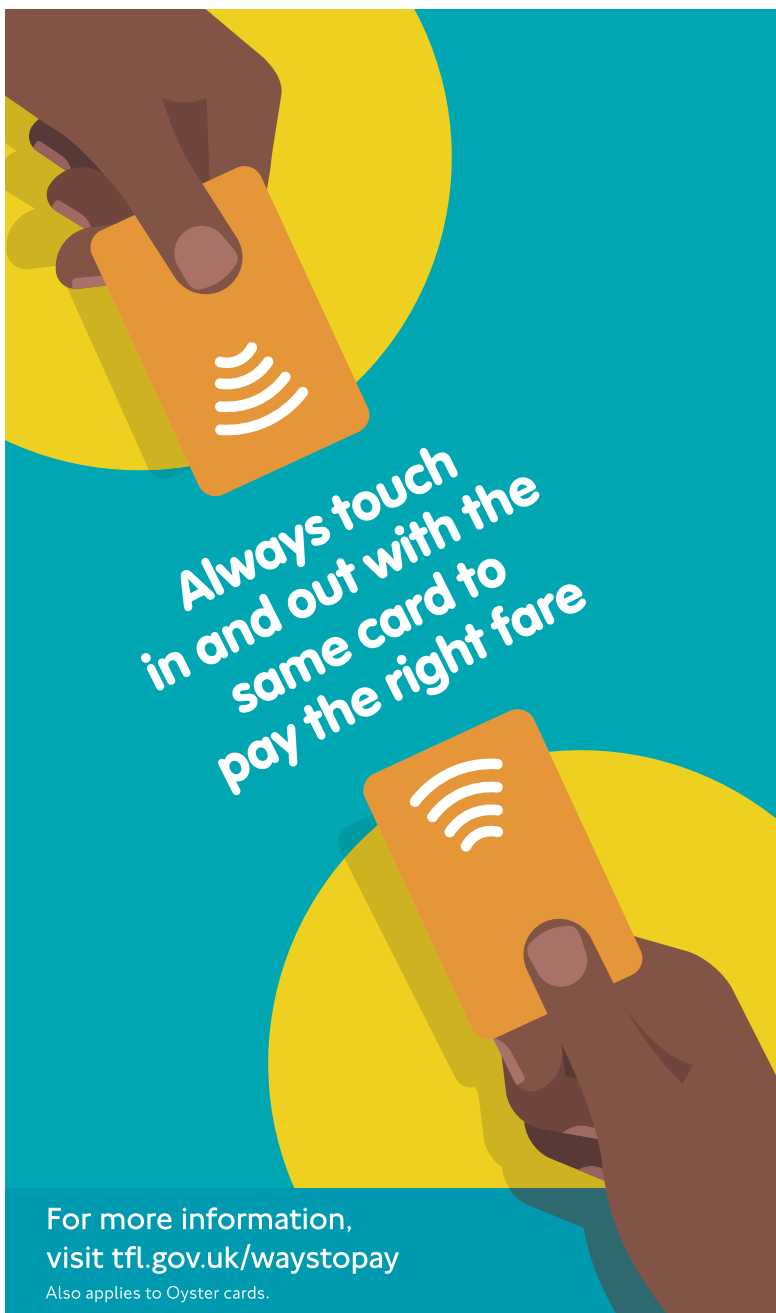
THE City of London and the Royal Borough of Kingston upon Thames have become the first two boroughs in the capital where every bus stop is fully accessible.

To be classed as accessible, bus stops must include a kerb high enough for a wheelchair ramp and for the step on to the bus to be at a low enough height for older or disabled people to board.

The stop should also have a protected 'clearway' so only buses can use it.

TfL has worked closely with the boroughs to boost the number of accessible stops in London from 29 per cent in 2008 to 83 per cent today. It is investing £10million to ensure it is on track to meet the Mayor's accessibility target of 95 per cent by 2016.

London has the most accessible bus fleet in the world and each of its 8,700 buses is low floor, wheelchair accessible and fitted with a wheelchair ramp. They are able to 'kneel' to pavement level to make it easier for older or disabled passengers to board. On-board audible and visual announcements are also used on buses and the rail network to help people with sight and hearing loss.



New interchange connects two Hackney stations

LONDON Overground customers can now travel between Hackney Downs and Hackney Central stations using a new walkway.

The 200m-long covered structure, funded by TfL, the London Borough of Hackney and Network Rail, includes lifts, monitored CCTV and bright lighting making journeys quicker, safer and more accessible.

Until now, those who wanted to change between the stations had to travel into Zone 1 or walk around 600metres along Amhurst Road and Dalston Lane. Additionally, passengers with wheelchairs or buggies can now access platform 1 at Hackney Downs.

Mike Stubbs, TfL's director of London Overground, said: 'Hackney Interchange will provide thousands of customers with a direct route between two local stations, saving them time and money, and is the first big project we have carried out on the West Anglia services which we took over in May.'

'We're fully committed to providing better journeys for our customers and are investing billions of pounds in doing so, including



modernising stations and introducing new trains.'

Since its launch in 2007, London Overground has become one of the UK's most reliable rail services, encouraging rapid growth in passenger numbers. It now carries more than 176million customers a year.

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