

Your Questions Answered on the Touch & Pass Trial.



Q & A

- Q.** When does the trial start?
 - A.** The initial trial will start in the Spring at St James's Park, Victoria and **Green Park** stations.
- Q.** What are the benefits?
 - A.** The benefits to you, the customer, are:
 - no need to take your tag out of its wallet.
 - no need to let go of your tag.
- Q.** What will happen to Touch & Pass next?
 - A.** London Underground will evaluate the information gained during the trial to help determine whether to introduce Touch and Pass on all ticket gates.
- Q.** Who has supplied the equipment?
 - A.** Westinghouse Cubic Limited, the company which supplied the Underground Ticketing System and which has been involved with the introduction of similar ticketing systems in Hong Kong, Singapore, Washington and San Francisco.



New Touch & Pass Trial



How to use your tag

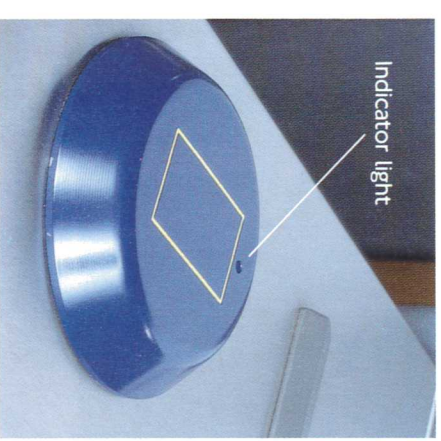


With the compliments of
London Underground and Westinghouse Cubic.

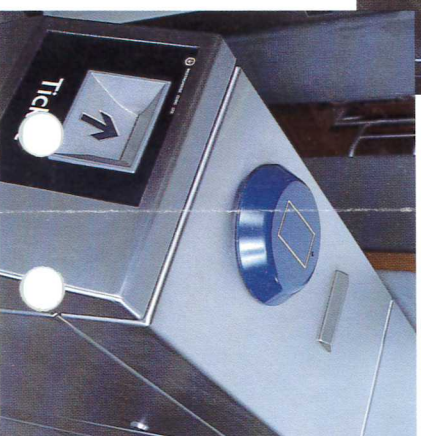
How to use your tag

1. As you enter the gate hold the tag, or wallet containing the tag, flat on the rectangle shown on the 'target'.

2. The indicator light shows red as the 'target' reads your tag. When it turns green, pass through. The gate will open, or remain open, after the preceding person.



DON'T FORGET TO TAKE THE TAG WITH YOU.



Thank you for joining our 'Touch & Pass' trial. The 'tag' you have been issued with is personal to you and can be used as a quick way of getting through selected gates at three Underground stations—St James's Park, Victoria and **Green Park**. The gates to be used in the trial will be recognised easily by the blue 'targets' mounted on top. You should find that your new tag will be quicker to use than the standard ticket.

3. If you fail to get the green light, try again, more slowly, making sure that you align the tag with the rectangle.
4. If you still experience difficulty, seek assistance from the station staff.
5. You must also carry your existing Goldcard or Travelcard which remains your authority to travel. It can be used in the normal manner where required.
6. Please help us by completing the questionnaire about your experience using the Touch and Pass system.